

About IUPPS

What is IUPPS?

Indiana Underground Plant Protection Service (IUPPS), was formed in 1981 by the owners and operators of underground facilities in the state of Indiana as a means of reducing damage to those facilities and to promote public safety by reducing the number of incidents statewide.

IUPPS is a not-for-profit organization that provides contractors, excavators, homeowners, and others who may be disturbing the earth, with a single toll-free number to call for locating and marking underground facilities. All 50 states have organizations similar to IUPPS.

- IUPPS does not locate the underground facilities. IUPPS transmits the locate request to all Members in the area of the dig site, and it is their responsibility to have the lines located.
- IUPPS will only notify Member utilities.
- IUPPS does not notify any non-member utilities. It is the responsibility of all owners or operators of underground facilities to be Members of IUPPS, however, not all of them are in compliance with the law. If there are signs of buried facilities that IUPPS has not notified please excavate with care.

Why do utilities, excavators, contractors and the public have to call IUPPS prior to disturbing the earth?

The Indiana Underground Utility Facilities Damage Prevention Act IC 8 has been in effect since January 1, 1991. The law requires all persons excavating to call at least two full working days before digging, and no more than 20 calendar days prior to digging. The act in its entirety can be viewed on our website www.iupps.org.

When can I contact IUPPS and how?

1. IUPPS is open 7 days a week, 24 hours a day to process locate requests or address questions regarding a locate request. The toll free number is 800-382-5544 or 811.

What type of information is collected from the person doing the digging?

- Name of the company or person doing the digging.
- The address and telephone number of the company or person doing the digging.
- The name of a person and the number where they can be reached if there are questions regarding the request.
- Will explosives or blasting take place at the dig site (e.g. yes or no).
- Will boring equipment be used at the dig site (e.g. yes or no).
- If boring equipment is going to be used, then specific information will also be obtained (e.g. boring under sidewalk, road, etc.).
- How deep are they digging.
- How long will it take to complete the job.
- The type of work being done (e.g. laying pipe, installing cable, etc.).
- The county and township of the digsite.
- The location of the digsite (e.g. address, main road, etc.).
- The nearest cross street to the main location, and whether the cross street is within a ¼ of a mile to the digsite.
- The city/town or town that the digsite is in or nearest to.
- Locate instructions are also included on the ticket (e.g. locate entire property, locate along front of property, etc).
- A section is also included for placing remarks that might be needed to provide additional information and/or clarification.
- The ID's of the Members who will receive the ticket are also listed.

Note: Information obtained on where the digsite is located assists us in mapping the locate request. The following is a screen shot of a Normal Notice that would be transmitted to our Members:

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FAXCFM 00001 IUPPSa 07/22/2005 16:28:43 0507222175-00A NORM NEW STRT
NORMAL NOTICE
Ticket : 0507222175 Date: 07/22/2005 Time: 15:39 Oper: RJARRETT Chan:526
State: IN Cnty: ELKHART Twp: OSOLO
Cityname: ELKHART Inside: Y Near: N
Subdivision: COUNTRY CLUB
Address : 1535
Street : SMITH ST
Cross 1 : E BRISTOL ST Within 1/4 mile: Y
Location: IN THE BACK YARD LOCATE BY THE DECK
:
Grids : 4142D8558D 4142C8558D
Work type : PUTTING UP TENT
Done for : HOLEY MOLEY
Start date: 07/26/2005 Time: 16:00 Hours notice: 96/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 2 HOURS Depth: 2 FEET
Company : IUPPS Type: HOME Co addr : 123 EAST SAMPLE STREET
City : SOUTH BEND State: IN Zip: 46601
Caller : HOLEY Phone: (000)123-4567 Contact : MOLEY Phone:
BestTime:
Mobile : (123)456-7891
Submitted date: 07/22/2005 Time: 15:39
Members: AEPIN ID0106 ID0598 ID7151 ID8000 ID8015 NIPSCO SM
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