



Fountaintown Gas Co., Inc.

106 E Main St * PO Box 1007 * Morristown, IN 46161 * www.ftgas.net

P: (765)763-6393 * F: (765)763-7281 * **Emergency: (800)379-1800**

July 2018

Need to replace your water heater?



Do you have an electric water heater?

Are you ready for a new, more energy-efficient water heater?

Install a new natural gas water heater and you may be eligible for a \$150.00 rebate from Fountaintown Gas Co., Inc.

Contact the office during normal business hours to discuss your eligibility for a rebate.

Federal Regulation #192.16 requires that we notify you to exercise diligence in regards to underground or buried gas piping. Buried gas piping may be subject to leakage and/or corrosion (corrosion can occur on metallic pipe) and could potentially be subject to hazards if not maintained.

Remember that any and all gas piping downstream (house side) of the gas meter belongs to you, the gas customer, and the gas customer is responsible for the maintenance and operation of this portion of the gas line system. We do not own the gas line beyond the meter; therefore, we don't routinely maintain or locate these gas lines. Commercial plumbers and/or heating contractors may be contacted if and when gas lines need attention.

Buried piping should be:

- Periodically inspected for leaks.
- Periodically inspected for corrosion, if metal piping.
- Repaired if any unsafe condition is discovered; or the flow of gas should be shut off.



ATTENTION BUDGET CUSTOMERS

The monthly budget amounts were calculated and were on last month's billing statement. Many customers paid the incorrect budget amount last month; please review the bill closely and pay the new calculated budget amount.

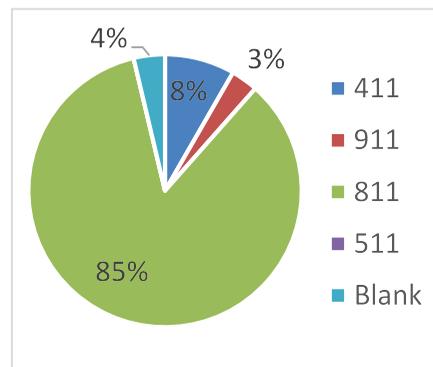
If you utilize your bank's online payment system, please verify that you have the correct payment amount and that the account number matches the billing statement.

Please contact the office with any questions or concerns.

Thank you to all our customers who took the time to complete and return the customer survey sent with the last billing statement. Your responses help in determining how Fountaintown Gas Co., Inc. can improve when serving our customers.

Below is a chart showing the answers for one of the key questions from the survey:

By Indiana law, you must call what number prior to beginning any excavation project?



The correct answer is that you must call 811 at least two full business days prior to any dirt moving activity. By calling 811 you are alerting all local utilities who may have buried lines that you are planning on digging. A representative of the

utility will come and mark their lines by using paint, flags, or both to indicate the location of any buried utility. If you ever have a question on the location of a buried utility or any marks left after calling 811, call the utility to verify the location.

